

Michael Randol, Medicaid Director

# **Medical Assistance Advisory Council** (MAAC)

# Executive Committee Summary of Meeting Minutes November 20, 2018

EXECUTIVE COMMITTEE MEMBERS	DEPARTMENT OF HUMAN SERVICES
Gerd Clabaugh – present	Jerry Foxhoven -
Jason Haglund – present	Michael Randol - present
Dennis Tibben –	Julie Lovelady -
Dan Royer - Erin Cubit for Dan Royer	Liz Matney - present
Shelly Chandler –	Kevin Kirkpatrick - present
Cindy Baddeloo – present	Lindsay Paulson -
Casey Ficek – present	Sean Bagniewski -
Lori Allen – present	Luisito Cabrera -
Marsha Fisher – <b>present</b>	Alisha Timmerman - present
Thomas Broeker – <b>present</b>	
Marcie Strouse – present	

#### Call to Order and Roll Call

Gerd called the roll call at 3:00 P.M. Executive Committee attendance is as reflected above and quorum was met.

#### Approval of the Executive Committee Meeting Minutes of October 16, 2018

A vote was taken to approve the October 16, 2018, Executive Committee meeting minutes and the meeting minutes was approved.

#### Value-Added Services Follow-Up

#### **DHS Presentation**

Mike Randol underscored that value-added services program is something that MCOs offer at no cost to the state or the members and is monitored by DHS and annually reviewed to see what can be changed or added to the list of services based on utilization. He added that the addition of the third MCO will bring about additional offers of value-added services. Liz Matney added that these services are very targeted and are aimed at improving the health outcome of members. She stated that these are closely monitored to measure member participation and are evaluated for overall effectiveness. Liz clarified that the meeting handout is on the tobacco cessation program but that the tobacco cessation program is an optional value-added service for MCOs but is a Medicaid covered service. She that there is a set of criteria that need to be met to establish the value-added services and MCOs

propose the services that they will offer every year. She added that DHS reviews MCO data on value-added services on a quarterly basis.

# **Amerigroup Presentation**

John stated that information on value added-services offered by an MCO and how to access these services are included in the member welcome packet and member manual and on the MCO website. He added that it forms part of the MCO outreach effort. He added that community case managers including in LTSS are well-versed in information on value-added services. John added that Amerigroup started their tobacco-cessation value-added service in 2016 and is offered in support of the Medicaid tobacco cessation covered service to enhance the service to members.

#### **UnitedHealthcare Presentation**

Paige stated that members have access to the member services phone line for help on accessing all available benefits including value-added services and tobacco-cessation. She stated that tobacco-cessation is highlighted in the UHC member handbook as a Medicaid covered service. She stated that tobacco-cessation is not considered a value-added service at UHC although they report utilization data on it.

## **Data Recommendations Subcommittee Report**

Gerd reviewed the draft of the data recommendations report and reminded the committee that the report deadline is December 31, 2018. He solicited committee member suggestions for changes on the draft document to incorporate into a final version to be distributed for final review and approval by the December 18, 2018 Executive Committee meeting. Mike made a distinction between removing and eliminating data from the report. He clarified that data removed or no longer reflected in the report does not mean the data has been eliminated or is no longer being collected and tracked.

#### **Action Point:**

 Feedback and suggestions from Executive Committee members to be sent in by COB next Tuesday, November 27, 2018

#### Follow-Up on Full Council Meeting

Gerd stated that there was general approval of use of the Iowa Utilities Board (IUB) meeting facilities for the Full Council meetings. He confirmed that several of the upcoming 2019 Full Council meetings are already scheduled at the IUB facilities. He also asked that the LTC Ombudsman Office Managed Care Report be sent out to the MAAC membership. Gerd also suggested revisiting the definition of quorum for the Full Council.

## Future Agenda Item:

Rate Setting

# **Medicaid Director's Update**

This agenda item was moved to the December 18, 2018 Executive Committee meeting.

#### **Contract Update on New MCO**

Pharmaceutical and Therapeutics Committee Decision Update Action Items

#### **Open Discussion**

Tom Broeker pointed out the improvement in MCO payments to providers as well as service

rate reduction. Liz requested specifics from Tom in order to get MCOs to follow up on specific examples. Marcie requested if there was a way to review policy at the state level to get legislators more educated regarding policies as the start of the Legislative sessions begins.

# **Adjournment**

Meeting was adjourned at 4:32 P.M.

Submitted by, Luisito Cabrera Recording Secretary Ic